

Product Change Notification

End-of-Sale Announcement for

Mediatrix 4116/24 and LP24

Classification

Product end of sale

Description

The Mediatrix 4116, 4124, and LP24 ATAs are being replaced by the Mediatrix S7 and the Mediatrix S7 LP series. The new products feature 5 Gigabit Ethernet ports, lower power consumption and heat dissipation, as well as higher overall performances.

Impact

Following the inventory depletion, orders for these products will be declined. Customers are invited to order the Mediatrix S7 and the Mediatrix S7 LP instead. However, the end of sale products will continue to be supported until their end of life.

Effective Date

The end-of-sale will be effective March 30th, 2018.

The end-of- life will be effective March 30th, 2021.

Affected Product Codes

Product Code	Model	Customers
4116-0x-MX-M5000-x-x00	Mediatrix 4116 (MGCP)	All
4124-0x-MX-M5000-x-x00	Mediatrix 4124 (MGCP)	All
LP24-0x-MX-M5000-x-x00	Mediatrix LP24 (MGCP)	All
4116-0x-MX-D2000-x-x0x	Mediatrix 4116	All
4124-0x-MX-D2000-x-x0x	Mediatrix 4124	All
LP24-0x-MX-D2000-x-x0x	Mediatrix LP24	All

Contacting Media5

In order to optimise technical request service, Media5 works with Channel Partners to resolve technical support issues. All end-users requiring technical support are encouraged to contact their direct Media5 distributor or reseller.

Customers with a Media5 Service Level Agreement can request support directly from the Media5 Technical Assistance Center through our Web portal (MSP).

<http://www.media5corp.com/services-support/>