

Product Change Notification Mediatrix 4102

Modification

The Mediatrix 4102 is replaced by the 4102S. With this modification, all orders of Mediatrix 4102 products will actually be fulfilled with 4102S.



Hardware affected by this PCN

Product	Firmware
Mediatrix 4102	SIP 5.0
	MGCP 5.0

Classification of Change

This change only affects the identification of the product and the amount of RAM and flash memory of the device.

RAM is increased from 32 to 64 MB. Flash memory is increased from 4 to 8 MB. There is no change on the software, no effect on the behavior.

Effect of Change

Following the depletion of inventory of Mediatrix 4102, the 4102S will be shipped for all orders received with the affected product codes.

Hardware Revision

No impact

Documentation Affected

No impact

Composition Serial Number

The serial number of the 4102S begins with 00201 as opposed to 00200 for the 4102.

Affected Product Codes

Product Code	Model	Interfaces	Firmware
4102-01-MX-M5000-x-xxx	4102	Mediatrix	MGCP 5.0
4102-01-MX-S5000-x-xxx	4102	Mediatrix	SIP 5.0

Contacting Media5

As Media5 works through Channel Partners, all end users requiring technical support should contact their direct Media5 distributor or reseller.

Customers having a Service Level Agreement with Media5 can request support directly from the Media5 Technical Assistance Center through the web portal (MSP).

<http://www.media5corp.com/services-support>