

Product Change Notification

End of Sales for the Mediatrix 3000 Series

End of Life

This document informs that the Mediatrix 3000 Series of products will be discontinued as per the Mediatrix Product Life Cycle policy.

Hardware affected by this PCN

Products	End of Sales (EOS)	End of Life (EOL)	Replacement product
Mediatrix 3208	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3216	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3308	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3316	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3404	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3408	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3531	December 21 st 2016	December 21 st 2019	Mediatrix G7 – 1 PRI (available August 2016)
Mediatrix 3532	December 21 st 2016	December 21 st 2019	Mediatrix G7 – 2 PRI (available August 2016)
Mediatrix 3621	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3631	December 21 st 2016	December 21 st 2019	Mediatrix G7 – 1 PRI (available August 2016)
Mediatrix 3632	December 21 st 2016	December 21 st 2019	Mediatrix G7 – 2 PRI (available August 2016)
Mediatrix 3731	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3732	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3734	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3741	December 21 st 2016	December 21 st 2019	No replacement.
Mediatrix 3742	December 21 st 2016	December 21 st 2019	No replacement.

Classification of Change

Mediatrix 3000 Series become obsolete within the End of Sale schedule and are removed from the Mediatrix Portfolio.

Effect of Change

Following the depletion of the current inventory, subsequent orders for the Mediatrix 3000 Series will be declined.

Customers ordering Mediatrix products with 1 and 2 PRI ports will be invited to reissue the order with the Mediatrix G7 Series.

Production Codes affected by this change

Product Code	Model	Interfaces	Firmware
3208-02-MX-D2000-X-XXX	3208	Mediatrix	DGW
3216-02-MX-D2000-X-XXX	3216	Mediatrix	DGW
3308-02-MX-D2000-X-XXX	3308	Mediatrix	DGW
3316-02-MX-D2000-X-XXX	3316	Mediatrix	DGW
3404-02-MX-D2000-X-XXX	3404	Mediatrix	DGW
3404-02-MX-I1002-X-XXX	3404	Mediatrix	DGW
3408-02-MX-D2000-X-XXX	3408	Mediatrix	DGW
3531-02-MX-D2000-X-XXX	3531	Mediatrix	DGW
3532-02-MX-D2000-X-XXX	3532	Mediatrix	DGW
3621-02-MX-D2000-X-XXX	3621	Mediatrix	DGW
3631-02-MX-D2000-X-XXX	3631	Mediatrix	DGW
3632-02-MX-D2000-X-XXX	3632	Mediatrix	DGW
3731-02-MX-D2000-X-XXX	3731	Mediatrix	DGW
3732-02-MX-D2000-X-XXX	3732	Mediatrix	DGW
3734-02-MX-D2000-X-XXX	3734	Mediatrix	DGW

3741-02-MX-D2000-X-XXX	3741	Mediatrix	DGW
3742-02-MX-D2000-X-XXX	3742	Mediatrix	DGW

Contacting Media5

In order to optimize service to technical request, Media5 works through Channel Partners to resolve technical support issues. All end users requiring technical support are encouraged to contact their direct Media5 Distributor or Reseller.

Customers having a Service Level Agreement with Media5 can request support directly from the Technical Assistance Center through the Media5 Support Portal (MSP).